

Message Subject : RE: [RCPT NO:RCT-29042025-00046593] [COR-2]
Received Time : Tue May 06 18:57:58 UTC 2025
Sender Address :
TO Addresses :
CC Addresses :

No. of Inline/ Attachments : 1

Outlook-ixnedjb3.png

Message content follows :

Caution: Please verify the authenticity of this email which is from an external domain.

EXTERNAL: This message originated from outside of ArisGlobal. Please treat hyperlinks, attachments, and instructions in this email with caution. ArisGlobal will never ask for your Email ID and Password in any emails.

Buenas tardes, estimados:

En respuesta a su solicitud de aclaración. La fecha de inicio de tratamiento es 18 de marzo de 2025 coincidente con la fecha de inicio del evento.

Quedo a disposición.

Saludos

**Programa de Soporte a Pacientes
Biopharma | PSP Regional Call Center**

Merck S.A.
Teléfono:
WhatsApp:
E-mail: psplatam@merckgroup.com

Para uso exclusivo a pacientes de PSP. Su participación es totalmente voluntaria. Para mayor información sobre los datos personales que mantenemos en sus registros del PSP y el ejercicio de sus derechos puede enviar un mail al correo electrónico registrado para su país. Prohibida su reproducción total o parcial. La información aquí contenida o cualquier información adicional brindada por el Programa de Soporte a Pacientes de Merck no sustituye en ningún caso el consejo médico. Ante cualquier duda sobre su condición, tratamiento y/o el contenido de este material consulte a su médico.

ARGENTINA: Merck S.A. Tronador 4890, Piso 4° Ciudad Autónoma de Buenos Aires (1430), Argentina / privacy-AR@merckgroup.com



De:

Enviado: martes, 6 de mayo de 2025 14:04

Para:

Cc:

Asunto: RV: [RCPT NO:RCT-29042025-00046593][COR-2]

Buen día, podría apoyarme en confirmar la información solicitada por FV:

1. Confirmar la fecha de inicio del tratamiento, ya que se reportó como 18-Mar-2025 y el evento inició el 08-Mar-2025.

Puede hacerlo por medio de este correo,

Muchas gracias.

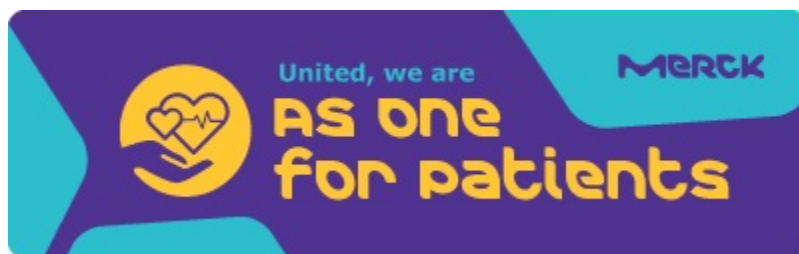
Saludos / Best regards,

Patient Support Program Supervisor
Biopharma | Medical | PSP

Merck



Merck, S. A. | 12 Avenida 0-33 Zona 2 de Mixco | Postcode: 01057 | Ciudad de Guatemala Phone: +502-2410-2255 | Mobile: +502-5514-5134
E-mail: monica.vargas@external.merckgroup.com | <http://www.merck.com.gt>



De:

Enviado: Miércoles, 30 de Abril de 2025 13:00

Para:

Asunto: [RCPT NO:RCT-29042025-00046593][COR-2]

[EXTERNAL] This message came from outside your organization.

Unless you can confirm the sender, **do not** open links or attachments and avoid replying with sensitive information. ⓘ

[Report Suspicious](#)

Hola,

Para el evento adjunto, podrías por favor dar seguimiento con el Call Center, no encontré el contacto de la persona que envió el caso.

1. Confirmar la fecha de inicio del tratamiento, ya que se reportó como 18-Mar-2025 y el evento inició el 08-Mar-2025.

Gracias y saludos,

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender or system manager by email immediately if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited and against the law.

This message and any attachment are confidential and may be privileged or otherwise protected from disclosure. If you are not the intended recipient, you must not copy this message or attachment or disclose the contents to any other person. If you have received this transmission in error, please notify the sender immediately and delete the message and any attachment from your system. Merck KGaA, Darmstadt, Germany and any of its subsidiaries do not accept liability for any omissions or errors in this message which may arise as a result of E-Mail-transmission or for damages resulting from any unauthorized changes of the content of this message and any attachment thereto. Merck KGaA, Darmstadt, Germany and any of its subsidiaries do not guarantee that this message is free of viruses and does not accept liability for any damages caused by any virus transmitted therewith.

Click [merckgroup.com/disclaimer](https://www.merckgroup.com/disclaimer) to access the German, French, Spanish, Portuguese, Turkish, Polish and Slovak versions of this disclaimer.

Please find our Privacy Statement information by clicking here: [merckgroup.com/privacy-statements-by-location](https://www.merckgroup.com/privacy-statements-by-location)