SUSPECT ADVERSE REACTION REPORT

I. REACTION INFORMATION

1. PATIENT INITIALS (first, last)	1a. COUNTRY	2. DATE OF BIRTH			2a. AGE	3. SEX	3a. WEIGHT	4-6 REACTION ONSET		
		Day	Month	Year				Day	Month	Year
PRIVACY	PANAMA		PRIVACY		6 Years	Female	Unk		Unk	

8-12 CHECK ALL APPROPRIATE TO ADVERSE REACTION

7 + 13 DESCRIBE REACTION(S) (including relevant tests/lab data)
Event Verbatim [LOWER LEVEL TERM] (Related symptoms if any separated by commas)

painful injection [Injection site pain]
the medication could not be administered [Drug dose omission by device]
injection process was difficult because the pen was not friendly/it is difficult for me to use it [Device difficult to use]
the needles of the pen were damaged [Needle issue]
the pen turned with difficulty/dosing button was jammed, it did not turned/it doesn't screw it on properly [Device mechanical jam]
80% of the medication was spilled. [Device leakage]
the numbers were not visible [Device image display issue]

(Continued on Additional Information Page)

- ☐ PATIENT DIED
- ☐ INVOLVED OR PROLONGED INPATIENT HOSPITALISATION
- ☐ INVOLVED PERSISTENT OR SIGNIFICANT DISABILITY OR INCAPACITY
- ☐ LIFE THREATENING

II. SUSPECT DRUG(S) INFORMATION

14. SUSPECT DRUG(S) (include generic name)
#1) Genotropin Pen (SOMATROPIN) Solution for injection
#2) Genotropin Pen (SOMATROPIN (DEVICE CONSTITUENT)) Solution for injection {Lot # A143}

20. DID REACTION ABATE AFTER STOPPING DRUG? ☐ YES ☐ NO ☒ NA

15. DAILY DOSE(S)	16. ROUTE(S) OF ADMINISTRATION
#1) 0.8 mg, daily	#1) Unknown
#2)	#2) Unknown

17. INDICATION(S) FOR USE
#1) Unknown
#2) Unknown

21. DID REACTION REAPPEAR AFTER REINTRODUCTION? ☐ YES ☐ NO ☒ NA

18. THERAPY DATES(from/to)	19. THERAPY DURATION
#1) Unknown	#1) Unknown
#2) Unknown	#2) Unknown

III. CONCOMITANT DRUG(S) AND HISTORY

22. CONCOMITANT DRUG(S) AND DATES OF ADMINISTRATION (exclude those used to treat reaction)

23. OTHER RELEVANT HISTORY. (e.g. diagnostics, allergies, pregnancy with last month of period, etc.)

From/To Dates	Type of History / Notes	Description
Unknown		

IV. MANUFACTURER INFORMATION

24a. NAME AND ADDRESS OF MANUFACTURER
Pfizer S.A.
Laura Arce Mora
Avenida Escazú, Torre Lexus, piso 7. Escazú
San jose, COSTA RICA

26. REMARKS

24b. MFR CONTROL NO.
PV202500046317

24c. DATE RECEIVED BY MANUFACTURER
16-APR-2025

24d. REPORT SOURCE
☐ STUDY ☐ LITERATURE ☐ HEALTH PROFESSIONAL ☒ OTHER: Spontaneous

DATE OF THIS REPORT
22-APR-2025

25a. REPORT TYPE
☒ INITIAL ☐ FOLLOWUP:

25b. NAME AND ADDRESS OF REPORTER
NAME AND ADDRESS WITHHELD.
NAME AND ADDRESS WITHHELD.
NAME AND ADDRESS WITHHELD.

ADDITIONAL INFORMATION

7+13. DESCRIBE REACTION(S) continued

Case Description: This is a spontaneous report received from a Consumer or other non HCP and a Nurse from product quality group, Program ID: 164974.

A 6-year-old female patient received somatropin (GENOTROPIN PEN), (Batch/Lot number: unknown) at 0.8 mg daily, Device Lot Number: A143, Device Expiration Date: May2025. The patient's relevant medical history and concomitant medications were not reported.
The following information was reported: INJECTION SITE PAIN (non-serious), outcome "unknown", described as "painful injection"; DRUG DOSE OMISSION BY DEVICE (non-serious), outcome "unknown", described as "the medication could not be administered"; DEVICE DIFFICULT TO USE (non-serious), outcome "unknown", described as "injection process was difficult because the pen was not friendly/it is difficult for me to use it"; NEEDLE ISSUE (non-serious), outcome "unknown", described as "the needles of the pen were damaged"; DEVICE MECHANICAL ISSUE (non-serious), outcome "unknown", described as "the pen turned with difficulty/dosing button was jammed, it did not turned/it doesn't screw it on properly"; DEVICE LEAKAGE (non-serious), outcome "unknown", described as "80% of the medication was spilled."; DEVICE INFORMATION OUTPUT ISSUE (non-serious), outcome "unknown", described as "the numbers were not visible". The action taken for somatropin was unknown.

Causality for "painful injection", "the medication could not be administered", "injection process was difficult because the pen was not friendly/it is difficult for me to use it", "the needles of the pen were damaged", "the pen turned with difficulty/dosing button was jammed, it did not turned/it doesn't screw it on properly", "80% of the medication was spilled." and "the numbers were not visible" was determined associated to device constituent of somatropin (malfunction).

Additional information: Reporter stated the needles of the pen were damaged and the medication could not be administered because the pen turned with difficulty and the numbers were not visible, so it was not possible to set the dose. Reporter mentioned that she had two daughters and the injection process was difficult because the pen was not friendly and this led to a painful injection and she did not know if it was because of the pen or a bad administration technique. Reporter also stated that she set the medication and it did not screw correctly so 80% of the medication was spilled. Nurse stated the dosing button was jammed, it did not turned. On 16Apr2025, patient's mother reported that The pen is damaged, it is difficult for her to use it.

Follow-up (16Apr2025): This is a spontaneous follow-up report received from a Consumer or other non-HCP, Program ID: 164974. Updated information included: Reaction data (event Device difficult to use subsumed, verbatim updated); clinical course