														CIC)MS	3 F	OF	RM
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SUSPEC	CT ADVERSE I	REACTION REP	ORT															
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												丄	\perp	\perp	Ш			
I. REACTION INFORMATION																		
1. PATIENT INITIALS (first, last)	1a. COUNTRY	2. DATE OF BIRTH	2a. AGE	3. SEX	3a. WEIGHT	1	6 RE	CTION	ONS	ET	8-12			K ALL				
PRIVACY	GUATEMALA	Day Month Yeal PRIVACY	r 6 Years	Female	Unk	Day		Month Unk		Year				OPRIAT RSE RI				
7 + 13 DESCRIBE REACTION(S) (including relevant tests/lab data) Event Verbatim [LOWER LEVEL TERM] (Related symptoms if any separated by commas)																		
When they try to adjust it to set the eight millimeters, it doesn't work [Device mechanical issue]								INVOLVED OR										
									PROLONGED INPATIENT HOSPITALISATION									
Case Description: This is a spontaneous report received from a Consumer or other non HCP and a Nurse from product quality group, Program ID: 164974.																		
										[OF	R SIC	VED P	CANT	STE	NT		
A 6-year-old female patient received somatropin (GENOTROPIN PEN), first regimen (Batch/Lot number: unknown) at 0.8 mg daily (0.8 mg, daily (every night)) and second regimen (Lot number: LM4285, Expiration									on				ILITY (
Date:	g aa, (e.eg, a	any (every mgm,) and		-g(=				, _,,										
	(Continued on Additional Information Page							age)	[] LIF	FE HRE/	ATENIN	NG					
II. SUSPECT DRUG(S) INFORMATION																		
14. SUSPECT DRUG(S) (include generic name) 20. DID REACTION																		
	en (SOMATROPIN)	•										ABATE DRUG		TER S	TOPF	PING		
<u> </u>	en (SOMATROPIN (I	DEVICE CONSTITUE			nued on Ad			ormat	ion P	age)	1							
15. DAILY DOSE(S) #1) 0.8 mg, daily ((every night)			16. ROUTE(S) #1) Unkno	wn	RATION	N					YE	ES [NC) [N/		
#2) 17. INDICATION(S) FOR	IICE			#2) Unkno	wn						21 [OID RE	=^-	TION				
#1) Unknown	. 03E										1 1	REAP	PEAF	R AFTE				
#2) Unknown	(4-)			40 THED ADV	DUDATION						-							
18. THERAPY DATES(from/to) #1) Unknown					therapy duration 1) Unknown					YES NO NA								
#2) Unknown #				#2) Unkno) Unknown													
		III. CONCOM	IITANT [DRUG(S) AND H	ISTO	DR'	′										
22. CONCOMITANT DRU	JG(S) AND DATES OF ADM	INISTRATION (exclude those	used to treat r	eaction)	·													
23. OTHER RELEVANT I	HISTORY. (e.g. diagnostics,	allergies, pregnancy with last Type of History / Notes		d, etc.) Description														
Unknown		Type of Flistory / Notes	•	Description														
N/ MANUEA OTUBER (VICORIATION)																		
IV. MANUFACTURER INFORMATION 24a. NAME AND ADDRESS OF MANUFACTURER 26. REMARKS											—							
Pfizer S.A. Laura Arce Mora																		
Avenida Escazú, Torre Lexus, piso 7. Escazú																		
San jose, COSTA RICA																		
24b. MFR CONTROL NO.					25b. NAME AND ADDRESS OF REPORTER NAME AND ADDRESS WITHHELD.													
	PV20250	00061096																
24c. DATE RECEIVED BY MANUFACTURE	ER 24d. REPOR	r source		NAME	AND ADD	KESS	iW و	IHHE	LD.									
19-MAY-2025	☐ HEALTH	Ш	: Spontaneous															
DATE OF THIS REPORT				\dashv														
30-MAY-2025	⊠ INITIAL	FOLLOWUP	:															
i																		

10 THED ADV DATES (from /to):

ADDITIONAL INFORMATION

7+13. DESCRIBE REACTION(S) continued

Feb2027) at 0.6 mg daily, Device Lot Number: HM4951, Device Expiration Date: 30Nov2026. The patient's relevant medical history and concomitant medications were not reported.

The following information was reported: DEVICE MECHANICAL ISSUE (non-serious), outcome "unknown", described as "When they try to adjust it to set the eight millimeters, it doesn't work". The action taken for somatropin was unknown.

The reporter considered "when they try to adjust it to set the eight millimeters, it doesn't work" not related to somatropin. Causality for "when they try to adjust it to set the eight millimeters, it doesn't work" was determined associated to device constituent of somatropin (malfunction).

Additional Information: The patient's caregiver states the pen no longer worked, so they would like to know what applies in this case. When they try to adjust it to set the eight millimeters, it doesn't work. Nurse states: "Upon arriving at the visit, the patient's caregiver reported that during a cartridge replacement, it got stuck. That's why they requested in-person assistance. The pen was evaluated and tested it with a placebo and confirmed that the pen is in perfect working condition. The cartridge was reinserted, the one that had gotten stuck, and left everything ready for them to continue the treatment. The pen is in perfect condition."

The information on the batch/lot number for somatropin will be requested and submitted if and when received.

15 DAILY DOSE(S)

14-19. SUSPECT DRUG(S) continued

14. SUSPECT DRUG(S) (include generic name)	16. ROUTE(S) OF ADMIN	17. INDICATION(S) FOR USE	18. THERAPY DATES (from/to); 19. THERAPY DURATION
#1) Genotropin Pen (SOMATROPIN) Solution for injection {Lot # LM4285; Exp.Dt. FEB-2027}; Regimen #2	0.6 mg, daily; Unknown	Unknown	Unknown; Unknown
#2) Genotropin Pen (SOMATROPIN (DEVICE CONSTITUENT)) Solution for injection {Lot # HM4951}; Regimen #1	; Unknown	Unknown	Unknown; Unknown