

1. PATIENT INITIALS (first, last)	1a. COUNTRY	2. DATE OF BIRTH			2a. AGE	3. SEX	3a. WEIGHT	4-6 REACTION ONSET			8-12 CHECK ALL APPROPRIATE TO ADVERSE REACTION
PRIVACY	DOMINICAN REPUBLIC	Day	Month	Year	13 Years	Male	Unk	Day	Month	Year	
			PRIVACY					12	AUG	2025	
<p>7 + 13 DESCRIBE REACTION(S) (including relevant tests/lab data)            Event Verbatim [LOWER LEVEL TERM] (Related symptoms if any separated by commas)</p> <p>GENOROPIN pen had not been working [Device defective]            medication could not be administered [Drug dose omission by device]</p> <p>Case Description: This is a spontaneous report received from a Consumer or other non HCP, Program ID:            164974.</p> <p>A 13-year-old male patient received somatropin (GENOTROPIN PEN), (Lot number: LR7824, Expiration Date:            Jun2027) at 2 mg 1x/day, Device Expiration Date: Jan2026. The patient's relevant medical history and            concomitant medications were not reported.</p> <p style="text-align: right;">(Continued on Additional Information Page)</p>											<input type="checkbox"/> PATIENT DIED  <input type="checkbox"/> INVOLVED OR PROLONGED INPATIENT HOSPITALISATION  <input type="checkbox"/> INVOLVED PERSISTENT OR SIGNIFICANT DISABILITY OR INCAPACITY  <input type="checkbox"/> LIFE THREATENING

14. SUSPECT DRUG(S) (include generic name) #1 ) Genotropin Pen (SOMATROPIN) Solution for injection {Lot # LR7824; Exp.Dt. JUN-2027} #2 ) Genotropin Pen (SOMATROPIN (DEVICE CONSTITUENT)) Solution for injection		20. DID REACTION ABATE AFTER STOPPING DRUG?  <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> NA
15. DAILY DOSE(S) #1 ) 2 mg, 1x/day #2 )	16. ROUTE(S) OF ADMINISTRATION #1 ) Unknown #2 ) Unknown	21. DID REACTION REAPPEAR AFTER REINTRODUCTION?  <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> NA
17. INDICATION(S) FOR USE #1 ) Unknown #2 ) Unknown		
18. THERAPY DATES(from/to) #1 ) Unknown #2 ) Unknown	19. THERAPY DURATION #1 ) Unknown #2 ) Unknown	

22. CONCOMITANT DRUG(S) AND DATES OF ADMINISTRATION (exclude those used to treat reaction)		
23. OTHER RELEVANT HISTORY. (e.g. diagnostics, allergies, pregnancy with last month of period, etc.)		
From/To Dates	Type of History / Notes	Description
Unknown		

24a. NAME AND ADDRESS OF MANUFACTURER Pfizer S.A. Laura Arce Mora Avenida Escazú, Torre Lexus, piso 7. Escazú San Jose, COSTA RICA		26. REMARKS	
	24b. MFR CONTROL NO.  <b>PV202500099184</b>		25b. NAME AND ADDRESS OF REPORTER NAME AND ADDRESS WITHHELD.
24c. DATE RECEIVED BY MANUFACTURER  13-AUG-2025	24d. REPORT SOURCE <input type="checkbox"/> STUDY <input type="checkbox"/> LITERATURE <input type="checkbox"/> HEALTH PROFESSIONAL <input checked="" type="checkbox"/> OTHER: Spontaneous		NAME AND ADDRESS WITHHELD.
DATE OF THIS REPORT 19-AUG-2025	25a. REPORT TYPE  <input checked="" type="checkbox"/> INITIAL <input type="checkbox"/> FOLLOWUP:		

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**ADDITIONAL INFORMATION****7+13. DESCRIBE REACTION(S) continued**

The following information was reported: DEVICE DEFECTIVE (non-serious) with onset 12Aug2025, described as "GENOROPIN pen had not been working"; DRUG DOSE OMISSION BY DEVICE (non-serious) with onset 12Aug2025, described as "medication could not be administered".

Causality for "genoropin pen had not been working" and "medication could not be administered" was determined associated to device constituent of somatropin (malfunction).