SUSPECT ADVERSE REACTION REPORT

I. REACTION INFORMATION

1. PATIENT INITIALS (first, last)	1a. COUNTRY	2. DATE OF BIRTH			2a. AGE	3. SEX	3a. WEIGHT	4-6 REACTION ONSET		
		Day	Month	Year				Day	Month	Year
PRIVACY	DOMINICAN REPUBLIC		PRIVACY		14 Years	Male	Unk	30	JUL	2025

7 + 13 DESCRIBE REACTION(S) (including relevant tests/lab data)
Event Verbatim [LOWER LEVEL TERM] (Related symptoms if any separated by commas)

The patient's pen is stuck but shows up on the screen [Device mechanical jam]

Case Description: This is a spontaneous report and received from Consumer or other non HCPs from product quality group.

A 14-year-old male patient received somatropin (GENOTROPIN PEN), since May2025 (Batch/Lot number: unknown) at 1.4 mg, Device Lot Number: L092. The patient's relevant medical history and concomitant medications were not reported.

(Continued on Additional Information Page)

8-12 CHECK ALL APPROPRIATE TO ADVERSE REACTION

- ☐ PATIENT DIED
- ☐ INVOLVED OR PROLONGED INPATIENT HOSPITALISATION
- ☐ INVOLVED PERSISTENT OR SIGNIFICANT DISABILITY OR INCAPACITY
- ☐ LIFE THREATENING

II. SUSPECT DRUG(S) INFORMATION

14. SUSPECT DRUG(S) (include generic name)
#1) Genotropin Pen (SOMATROPIN) Solution for injection
#2) Genotropin Pen (SOMATROPIN (DEVICE CONSTITUENT)) Solution for injection {Lot # L092}

20. DID REACTION ABATE AFTER STOPPING DRUG? ☐ YES ☐ NO ☒ NA

15. DAILY DOSE(S)	16. ROUTE(S) OF ADMINISTRATION
#1) 1.4 mg	#1) Unknown
#2) 1.4 mg	#2) Unknown

17. INDICATION(S) FOR USE
#1) Unknown
#2) Unknown

21. DID REACTION REAPPEAR AFTER REINTRODUCTION? ☐ YES ☐ NO ☒ NA

18. THERAPY DATES(from/to)	19. THERAPY DURATION
#1) MAY-2025 / Unknown	#1) Unknown
#2) MAY-2025 / Unknown	#2) Unknown

III. CONCOMITANT DRUG(S) AND HISTORY

22. CONCOMITANT DRUG(S) AND DATES OF ADMINISTRATION (exclude those used to treat reaction)

23. OTHER RELEVANT HISTORY. (e.g. diagnostics, allergies, pregnancy with last month of period, etc.)

From/To Dates	Type of History / Notes	Description
Unknown		

IV. MANUFACTURER INFORMATION

24a. NAME AND ADDRESS OF MANUFACTURER
Pfizer S.A.
Laura Arce Mora
Avenida Escazú, Torre Lexus, piso 7. Escazú
San Jose, COSTA RICA

26. REMARKS

24b. MFR CONTROL NO.
202500153855

24c. DATE RECEIVED BY MANUFACTURER
25-AUG-2025

24d. REPORT SOURCE
☐ STUDY ☐ LITERATURE ☐ HEALTH PROFESSIONAL ☒ OTHER: Spontaneous

DATE OF THIS REPORT
29-AUG-2025

25a. REPORT TYPE
☐ INITIAL ☒ FOLLOWUP: 2

25b. NAME AND ADDRESS OF REPORTER
NAME AND ADDRESS WITHHELD.

NAME AND ADDRESS WITHHELD.

ADDITIONAL INFORMATION

7+13. DESCRIBE REACTION(S) continued

The following information was reported: DEVICE MECHANICAL ISSUE (non-serious) with onset 30Jul2025 at 09:45, outcome "unknown", described as "The patient's pen is stuck but shows up on the screen".

The reporter considered "the patient's pen is stuck but shows up on the screen" not related to somatropin. Causality for "the patient's pen is stuck but shows up on the screen" was determined associated to device constituent of somatropin (malfunction).

Product Quality Group provided investigational results on 13Aug2025 for somatropin (device constituent): No further investigation is required as no valid lot number or returned sample is available. This complaint will continue to be trended. If additional information becomes available, this complaint will be reopened. Device Investigation: This investigation is based on the information captured in the Complaint Description and Argus Report. The Complaint Issue, Injection Knob/Dial Issue, was reported. The Risk Management File was reviewed to confirm that the Hazard(s) and Hazardous Situation(s) associated with the Complaint Issue are documented in the Hazard Analysis (INX100281795), Version (9.0). All complaint investigations are trended. There is not a current trend alert documented.

Product Quality Group provided investigational results on 26Aug2025 for somatropin (device constituent): Final Approval Date: 26Aug2025. MDCP Investigation Summary and Conclusion: The complaint of (The patient's pen is stuck but shows up on the screen. A review by a registered nurse is requested, following coordination with the call center via PRIVACY request.) for (Genotropin Pen) was not investigated by the manufacturing site.

No follow-up attempts are possible. Batch/lot number is not provided, and it cannot be obtained.

Follow-up (13Aug2025): This is a follow-up report from product quality group providing investigation results.

No follow-up attempts are possible. Batch/lot number is not provided, and it cannot be obtained.

Follow-up (25Aug2025, 26Aug2025): This is a follow-up report from product quality group: Updated information: Lot number and investigation conclusion.